Down-Flow Acid Neutralizer System

Service

 Your Advance Down-Flow Acid Neutralizer System should be serviced annually by Advance Pump & Filter Co. to ensure that your filter is functioning properly.

Timer

- Clock setting can be corrected by holding the red time set button and turning the 24 hour gear only so that the current time of day is in line with the time of day arrow.
 Release the red button. The system is set to backwash in the middle of the night so as not to interfere with daily activities.
- If you wish to have the filter backwash at a different time, call Advance Pump & Filter Co. and we will walk you through the process.

Manual Regeneration

 Manual regeneration: Turn the manual backwash knob, inside the 24 hour gear wheel, to the right until you hear water going through the filter. Do not use the water until filter has completed its full regeneration.

Trouble?

I need to water my lawn/fill my pool:

 If the outside spigot is not already bypassed around the filter, then you need to put the filter into bypass before doing any extensive watering. There is a ball valve directly behind the head of the system that once turned puts the entire softener into bypass mode.

I am getting iron staining:

 Run system through a manual regeneration to attempt to clean the media bed. If you are still experiencing iron staining call Advance Pump & Filter Co. for service.

I am getting blue-green staining:

 This is an indication that the water is leaching copper due to a low pH level being aggressive to the piping. Call Advance Pump & Filter Co. for service.

I have low water pressure:

 Put the filter into bypass and check the water pressure. If pressure returns to normal with the filter in bypass, you can put the filter back online and run it through a manual regeneration. If the pressure does not improve after a manual regeneration, call Advance Pump & Filter Co.

I don't think my filter is working:

- Put filter through a manual regeneration.
- Make sure bypass valve is in service.
- Check power supply to filter.
- If all that is checked and appears ok, call Advance Pump & Filter.

If you have any questions or concerns please call

Advance Pump & Filter Co. at 603-868-3212.